

Terms & Conditions

All portable and appliance testing will be carried out in accordance with The Institution of Engineering and Technology (IET) code of practice For In-Service Inspection and Testing of Electrical Equipment 5th edition.

EnvSafe Portable & Appliance Testing accepts no liability for injury, loss or damage, for appliances that are not made available or are inaccessible during the agreed inspection and testing period.

The Customer shall ensure any critical information or data has been protected or backed up prior to the start of the inspection and testing procedure.

EnvSafe Portable & Appliance Testing provides insurance cover for public liability. No liability is accepted for business interruption, loss of data or business information, losses to business related services or loss to business profits.

EnvSafe Portable & Appliance Testing accepts no liability for injury, loss or damage to appliances that are found to be faulty before or after testing.

EnvSafe Portable & Appliance Testing assumes the customer is fully aware and understands the nature of the tests conducted on the appliances and the inspection and testing is carried out solely at the customer's own risk.

Quotations

Quotations are only an estimate of services offered to the customer. This is not an exact total of cost to carry out the work as quotations are based on the information given by the customer. All quotations are dated and valid for 30 days. The final invoice will follow after testing has been completed.

Proforma Invoices

Proforma invoices are issued to cover engineers fuel costs (if charged to the customer), or if EnvSafe Portable & Appliance Testing have attended your site previously and it resulted in a failed job. A proforma invoice will be produced before your next inspection and testing can be booked in.

Invoicing

Invoices are sent out on completion of testing. This will provide the final cost to your inspection and testing service. Payment should be made within 30 days from the date of invoice, failure to pay within 30 days will incur a late payment fee of £35.00 per invoice then fortnightly thereafter. Invoices are sent in PDF format by email. For invoice queries please contact accounts@envsafeappliance-testing.co.uk or call 07843908973.

Payment Terms

Payment can be made by BACS, card payment, bank transfer or cash. Card payments can only be made on site. Payment terms are strictly payment on receipt of invoice.

Non-Payment

EnvSafe Portable & Appliance Testing will pursue all non-payment of invoices firstly with the customer and as last resort through collection or court action. As we work on good faith before payment we expect customers to adhere to the payment terms.

Certification and Test Results

The ownership of all test results and certificates remains the property of EnvSafe Portable & Appliance Testing until payment has been received in full. On receipt of payment the test results and certification will be sent to a valid email address provided by the customer. Copies of test results and certificates are available upon request with a £15.00 admin charge.

Cancellation and Failed Confirmed Appointments

Appointments can be cancelled free of charge anytime up to 2 days prior to your appointment otherwise a cancellation charge of £45.00 will occur. If the engineer arrives on-site for a confirmed appointment and is unable to carry out the work for circumstances out of their control, such as the premises being closed or no one on-site a charge of £45.00 will be charged to the customer. At anytime EnvSafe Portable & Appliance Testing have to cancel your appointment we will give as much notice as possible, in the event of this EnvSafe Portable & Appliance Testing are not responsible for any costs incurred to the customer.

By accepting the quotation and booking an appointment with EnvSafe Portable & Appliance Testing the customer is accepting the above terms and conditions.